



Effective Date: February 24, 2021

Sector Guidance — Indoor Entertainment Establishments

Authority: Executive Order No. 20-66, ORS 433.441, ORS 433.443, ORS 431A.010

Applicability: This guidance applies to indoor entertainment establishments.

Note: Hookah bars and senior centers are not allowed to operate regardless of the designated risk level of the county in which the establishment is located.

Enforcement: To the extent this guidance requires compliance with certain provisions, it is enforceable as specified in Executive Order No. 20-66, paragraph 10.

Definitions: For purposes of this guidance, the following definition applies:

- “Indoor entertainment establishments” means indoor entertainment locations including but not limited to indoor aquariums, indoor theaters, indoor arenas, indoor concert halls, indoor gardens, indoor museums, indoor event spaces, and any indoor location where indoor entertainment activities occur that are open to the public.
- “Outdoor” means any open-air space including any space which may have a temporary or fixed cover (e.g. awning or roof) and at least fifty percent of the square footage of its sides open for airflow such that open sides are not adjacent to each other.
- “Separate location” means an area within the establishment that is enclosed on all sides from floor to ceiling, except a doorway or similar sized space to allow for entrance and exit. If the doorway has a closable door it must be closed.

Operations

Operators of indoor entertainment establishments are required to:

- Comply with closure times for indoor entertainment establishments for the designated risk level of the county.
- Review and implement [Statewide Mask, Face Covering, Face Shield Guidance](#).
- Require all individuals who work, volunteer, or visit an indoor entertainment establishment comply with the [Statewide Mask, Face Covering, Face Shield Guidance](#).
- Post [clear signs](#) about the mask, face shield, or face covering requirements.
- Ensure that any outside spaces created or used for services or operations comply with the definition for “outdoor”. **If the space does not meet the definition of outdoor, then the services or operations will be considered indoor and therefore must comply with the requirements and guidance for indoor operations.**

- Comply with the [Eating and Drinking Establishments Guidance](#) for the [designated risk level of the county](#), if offering on-site food and beverage consumption.
 - In extreme risk counties all on-site indoor food and beverage consumption areas, including but not limited to food courts and seating areas must be closed.
 - Comply with the [Self-Service Operations Guidance](#), if applicable.
- Ensure all facilities are ready to operate and that all equipment is in good condition, according to any applicable maintenance and operations manuals and standard operating procedures.
- Review and implement [General Guidance for Employers and Organizations](#).
- Post [clear signs](#) listing COVID-19 symptoms, asking employees, volunteers and visitors with symptoms to stay home and who to contact if they need assistance.
- Ensure that ventilation systems operate properly. Increase air circulation and ventilation as much as possible by opening windows and doors. In indoor spaces, fans should only be used when windows or doors are open to the outdoors in order to circulate indoor and outdoor air. Do not open windows and doors if doing so poses a safety risk to employees, children or customers.
- If applicable, use metal detectors and wands in lieu of search or pat down.

If operating indoor theaters, indoor entertainment establishments are required to:

- **Extreme risk:**
 - Prohibit the operations and sales of concessions for indoor theaters.
 - Prohibit food and beverage consumption inside indoor, individual theater spaces.
- **High, moderate, lower risk:**
 - Allow operations, sales and consumption of concessions for indoor theaters **only if:**
 - ◆ Operators ensure required physical distancing of at least six (6) feet for those purchasing concessions.
 - ◆ Individuals are required to wear masks or face coverings at all times, except when actively engaged in eating or drinking. For example, if drinking water or eating popcorn, wear the mask or face covering during pauses in eating and drinking.
 - ◆ Operators ensure adequate ventilation of indoor theater with fresh air.
 - ◆ OHA recommends three to six air changes per hour of indoor air. This can be achieved with HVAC systems or other ventilation modes.

Operators of indoor entertainment establishments should, but are not required to:

- Use touchless or cashless payment options, and scan tickets without contact with attendees.
- For indoor live performances, consider live-streaming the performance to attendees so as to limit the size of in-person gatherings.

- For indoor live performances that include singing and instruments, consider moving the performance outdoors.
- For indoor live performances that include brass and wind instruments, consider moving the performance outdoors and consider covering the instruments to keep droplets from spreading when using during the instrument.
- For live performances, use amplifiers or other sound enhancing equipment to reduce the need to yell or increase the volume of the performers' voices.
- Encourage ticket reservations or advise people to call in advance to confirm facility capacity. Consider a phone or online reservation system that allows people to wait in cars and enter facility only when a phone call or text indicates space is available.
- Assign a designated greeter or host to manage attendee flow and monitor physical distancing while waiting in line, and during entering and exiting. Do not block access to fire exits.
- Position staff to monitor physical distancing requirements.
- Assign staff to monitor attendee access to common areas such as restrooms so that visitors do not congregate.
- Limit the number of staff who serve or interact with each party.
- Permit activities consistent with emergency response activities, including training for emergency personnel, even in a county where, based on the designated risk level, the activity would not be permitted. If such activities do take place, OHA requirements and guidance still apply.

Additionally, for extreme risk counties, indoor entertainment establishments are required to:

- Comply with capacity limits and party size limits for customers as stated in the [Sector Risk Level Guidance Chart](#), based on the size of the establishment.
- Prohibit indoor on-site consumption of food and drink.

Distance and occupancy

Operators of indoor entertainment establishments are required to:

- Limit maximum capacity based on [designated risk level for the county](#) in which the indoor entertainment establishment is located.
- Comply with the party size limits for the [designated risk level for the county](#) in which the indoor entertainment established is located as required for social gatherings in the [Sector Guidance for Gatherings](#).
- Ensure that physical distancing of at least six (6) feet between people of different parties is maintained. Make clear that members of the same party (or household in extreme risk counties) can participate in activities together, stand in line together, etc. and do not have to stay six (6) feet apart.
- Set-up seating and/or game configuration to comply with all physical distancing requirements.

- Do not combine parties or allow shared seating for individuals not in the same party. People in the same party seated at the same table do not have to be six (6) feet apart.
- Remove or restrict seating/consoles/lanes etc. to support the requirement of at least six (6) feet of physical distance between people not in the same party.
- Prohibit people in different parties from congregating in any area of the facility, both indoor and outdoor, including in parking lots.
- Prohibit operation and use of all indoor play areas/ball pits/playgrounds.
- Prohibit full contact sports in accordance with the [Indoor Recreation and Indoor Fitness Establishments Guidance](#).
- Use [clear signs](#) to require physical distancing.
- **Do not operate**, if unable to maintain at least six (6) feet of distance as required by this guidance, except for brief interactions or if unable to comply with all other requirements in this guidance. The requirement to close applies to both indoor and outdoor operations for entities that have both.

Additionally, for extreme risk counties, indoor entertainment establishments are required to:

- For establishments 500 square feet or larger:
 - Limit capacity to four (4) separate groups, up to six (6) people in each group.
 - Each group participating in indoor entertainment activities must be in a separate location within the establishment.
 - Ensure customers from different groups do not use areas at the same time, including but not limited to restrooms.
 - Multiple households can be in one group of six. Households must maintain six (6) feet of physical distancing from other households.
 - For employees:
 - ♦ Limit employee capacity to the minimum number of employees needed to operate the facility at maximum capacity.
 - ♦ Designate a separate space in the establishment for employees-only to limit employee interactions with and around customers.
 - ♦ Maintain six (6) feet of physical distance between employees at all times.
 - ♦ Employees must maintain at least six (6) feet physical distancing between themselves and customers, except for brief interactions such as issuing rental equipment, confirming reservations or purchasing tickets.
- For establishments smaller than 500 square feet:
 - Limit customer capacity to one (1) person.
 - For employees:
 - ♦ Limit the employee capacity to one (1).
 - ♦ Designate a separate space in the establishment for employees-only to limit employee interactions with and around customers.

- ◆ The employees must maintain at least six (6) feet physical distancing from the customer, except for brief interactions such as issuing rental equipment, confirming reservations or purchasing tickets.

Operators of indoor entertainment establishments should, but are not required to:

- Consider placing clear plastic or glass barriers in front of reception and ticketing counters, or in other places where maintaining six (6) feet of physical distance between employees and clients is more difficult. Masks and face coverings are still required in these situations.
- Stagger theater entry and exit times for attendees to minimize congregating at entrances, in aisles, exits and restrooms to follow required physical distancing requirements. This could include staggering movie times by a certain interval and limiting the number of movie tickets sold for each film.
- Encourage one-way flow with marked entrances and exits, but do not block egress for fire exits. Use signs to direct one-way flow of traffic.

Cleaning and disinfection:

Operators of indoor entertainment establishments are required to:

- Train all employees on cleaning operations (see below) and best hygiene practices including washing their hands often with soap and water for at least 20 seconds.
- Assign a sanitation attendant(s) to frequently clean and sanitize work areas, high-traffic areas, and commonly touched surfaces in both customer and employee areas in indoor entertainment establishments. Use disinfectants that are included on the [Environmental Protection Agency \(EPA\) approved list](#) for the SARS-CoV-2 virus that causes COVID-19.
- Thoroughly clean restroom facilities at least twice daily and, to the extent possible, ensure adequate sanitary supplies (soap, toilet paper, hand sanitizer) throughout the day. Restroom facilities that cannot be cleaned twice daily should be kept closed or a sign should be posted stating that the restroom is unable to be cleaned twice daily.
- Clean and disinfect ALL games, balls, shared equipment and any other commonly touched gaming devices or tools between use.
- Routinely rotate, clean and disinfect key/phone bowls or other touchpoints at metal detectors, if applicable.
- Routinely clean radios and communication devices, and do not permit staff to share radios and communications devices, if applicable.
- Disinfect and clean all sound gear, including microphones, between uses and prohibit sharing of microphones, instruments or other equipment between performers.

Operators of indoor entertainment establishments should, but are not required to:

- Provide hand-washing facilities for attendee use in and around the establishment. Hand sanitizer is effective on clean hands; businesses may make hand sanitizer (60-95% alcohol content) available to customers. Hand sanitizer must not replace hand washing by employees.

Contact tracing:

To the extent possible, operators of indoor entertainment establishments should, but are not required to:

- Maintain contact information of attendees. If there is a positive COVID-19 case associated with the indoor entertainment establishment, public health may need this information for a contact tracing investigation. Unless otherwise required, this information may be destroyed 60 days after the event.

Additional requirements

Operators of indoor entertainment establishments are required to:

- Keep areas that are prone to attracting crowds (including but not limited to playgrounds, indoor play structures and drop-off play structures) closed.
- Keep drop-in childcare closed.
- Follow the [Retail Stores Guidance](#) if operating a retail store on the premises.

To the extent possible, operators of indoor entertainment facilities should, but are not required to:

Additional physical distancing measures

- Encourage reservations or advise people to call in advance to confirm facility capacity. Consider a phone reservation system that allows people to wait in cars and enter facility only when a phone call or text indicates space is available.
- Assign a designated greeter or host to manage visitor flow and monitor physical distancing while waiting in line, ordering, and during entering and exiting. Do not block access to fire exits.
- Position staff to monitor physical distancing requirements.
- Assign staff to monitor visitor access to common areas such as restrooms so that visitors do not congregate.
- Route foot traffic in a one-way direction to minimize close contact between visitors. Post signs for one-way walking routes to attractions, if feasible.
- Limit the number of staff who serve or interact with each party.
- Encourage visitors to recreate with their own household members rather than with those in their extended social circles.
- Encourage visitors to recreate safely and avoid traveling to or recreating in areas where it is difficult to maintain at least six (6) feet from others not in their household.

Outdoor facilities

- Consider closing every other parking spot to facilitate at least six (6) feet of physical distance between parties.
- Encourage visitors to bring their own water bottles and hygiene supplies (including hand sanitizer).
- Encourage visitors to take their trash with them when they leave.

Additional resources:

- [OHA General Guidance for Employers and Organizations](#)
- [Statewide Mask, Face Covering, Face Shield Guidance](#)

Document accessibility: For individuals with disabilities or individuals who speak a language other than English, OHA can provide information in alternate formats such as translations, large print, or braille. Contact the Health Information Center at 1-971-673-2411, 711 TTY or COVID19.LanguageAccess@dhsosha.state.or.us